

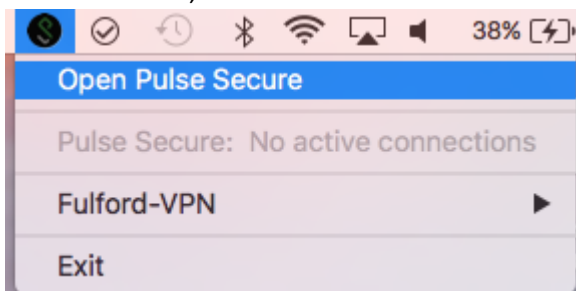
# Pulse Secure VPN for Mac OS

## Connect

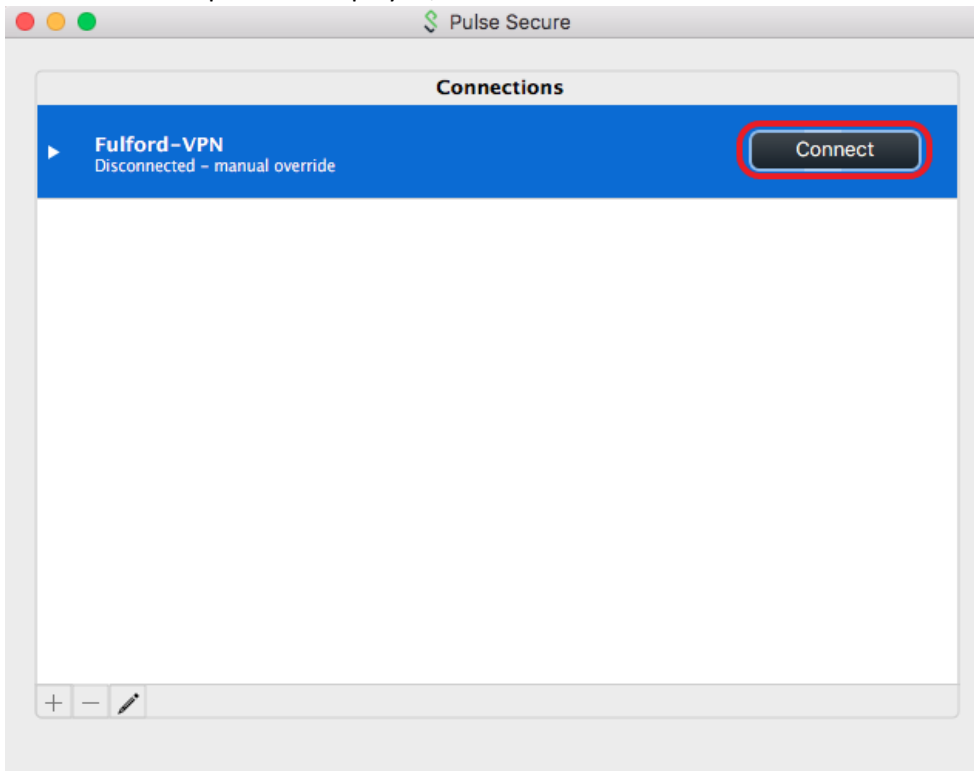
To connect to the school network via VPN, follow the below instructions:

This assumes that the Pulse Secure client is already installed. If it is not installed then you can follow the instructions on the next page.

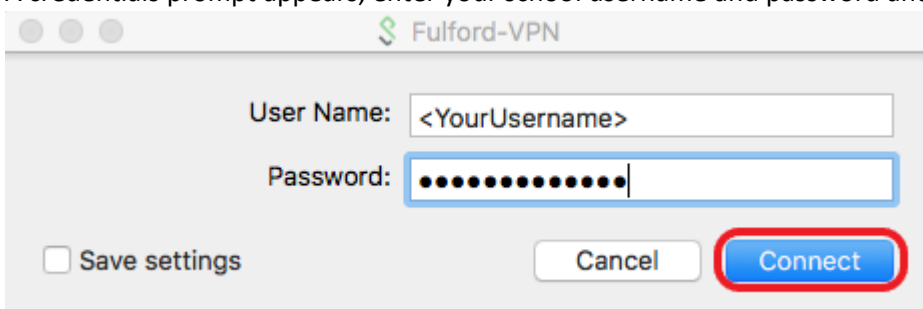
1. From the menu, click the Pulse Secure icon and select **Open Pulse Secure**



2. The Fulford-VPN profile is displayed, **click Connect**

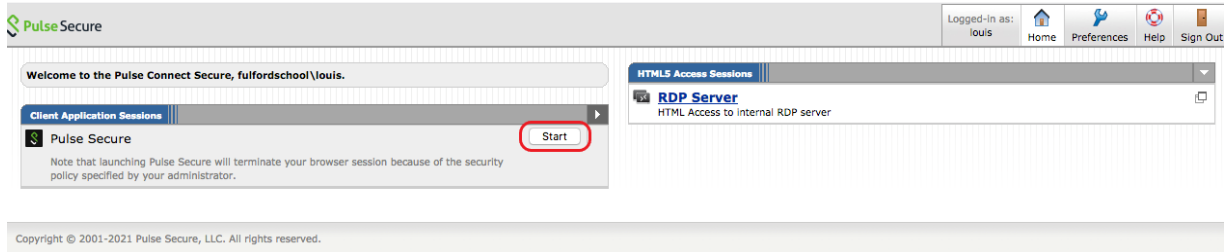


3. A credentials prompt appears, enter your school username and password and **click Connect**



## Installing the Client

1. Browse to <https://remote.fulford.york.sch.uk> or follow the link from the Remote Access Information tab on the VLE. You may encounter a certificate warning, it is safe to proceed
2. Sign-in with your school credentials, then on the welcome screen, **click Start**



3. On the next screen, **click Download**

Searching for the application launcher...



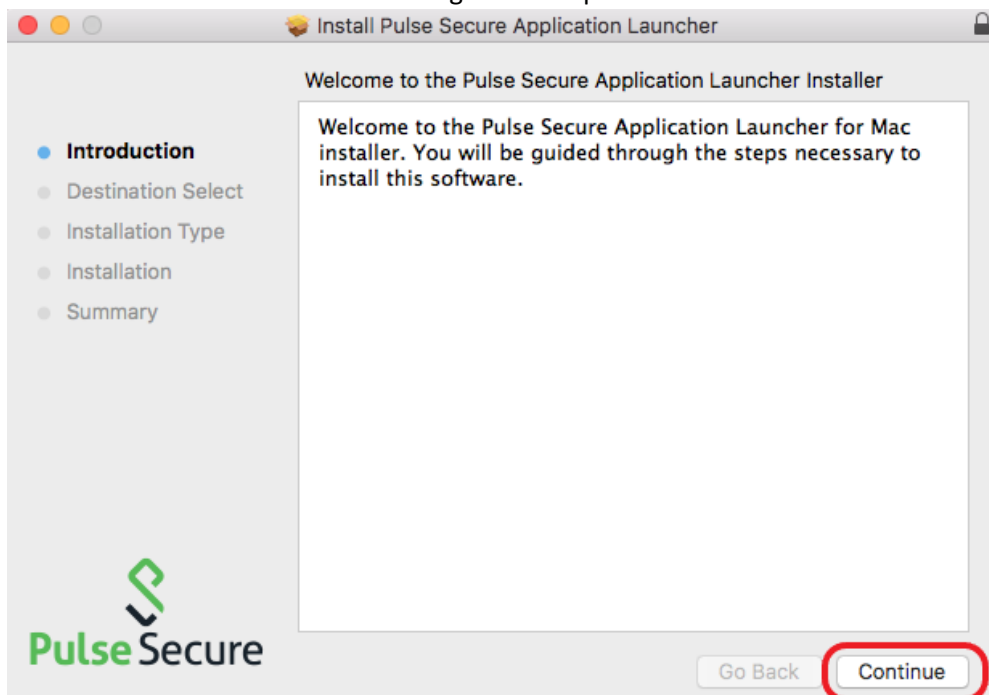
41

If you know that the application launcher is not installed, skip the wait and download now

Download

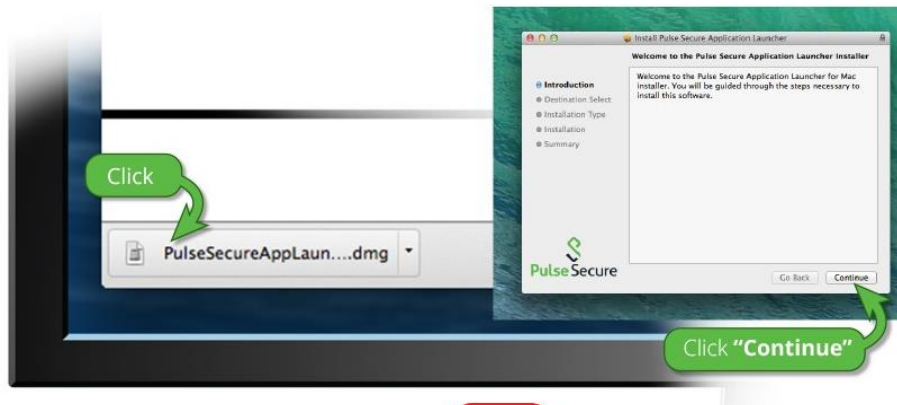
If you do not want to proceed, please click [here](#) to go back.

4. Download the installer and run through the setup



5. Once the setup has finished, return to the web browser and **click the 'HERE' link**

After the application launcher has completed downloading, follow these installation steps.

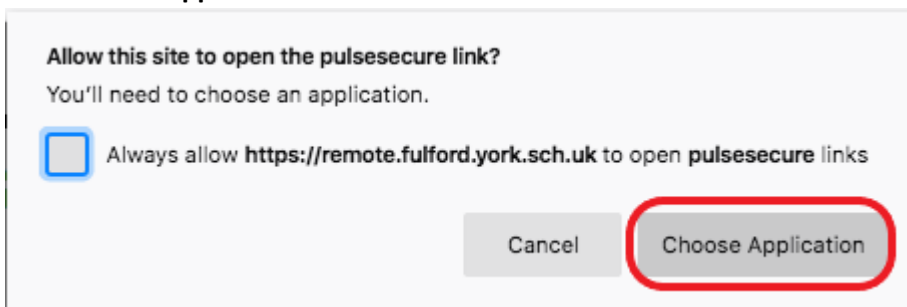


Once you have completed the above steps, click **HERE** to continue with the Pulse Secure launch. We recommend selecting "remember" and "always" during the installation process.

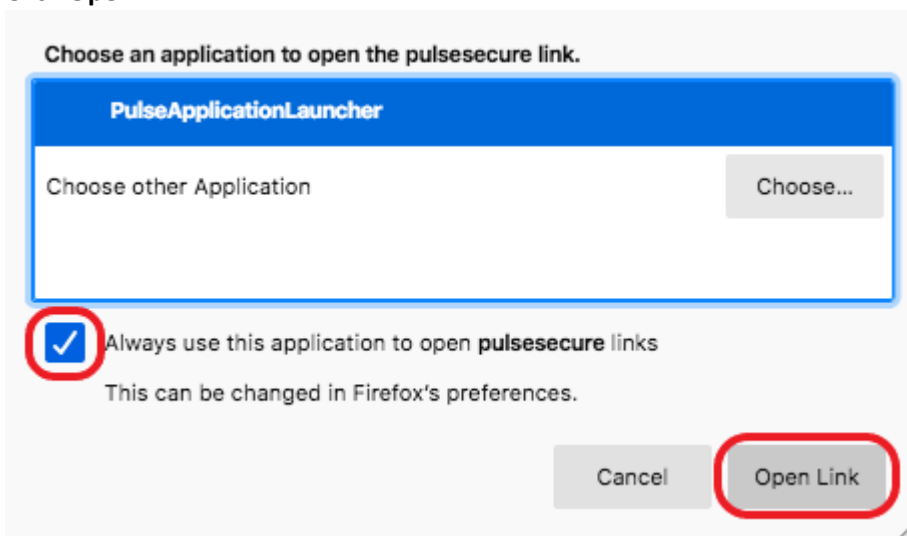
Once the Pulse Secure application is installed and started it will appear in your system tray.



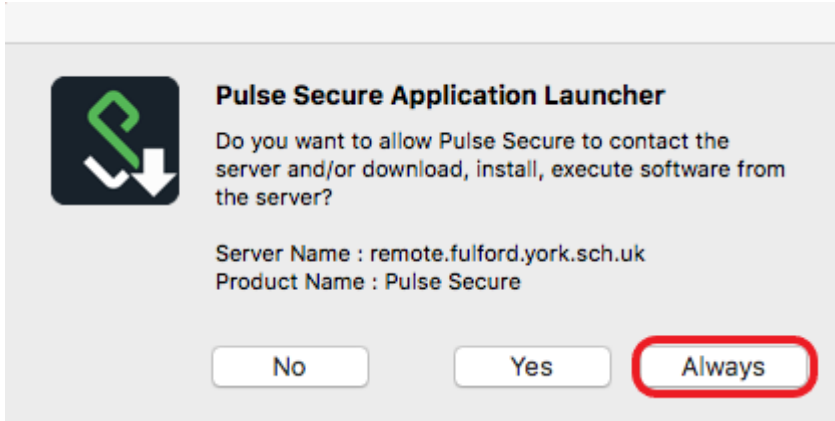
6. **Click Choose Application**



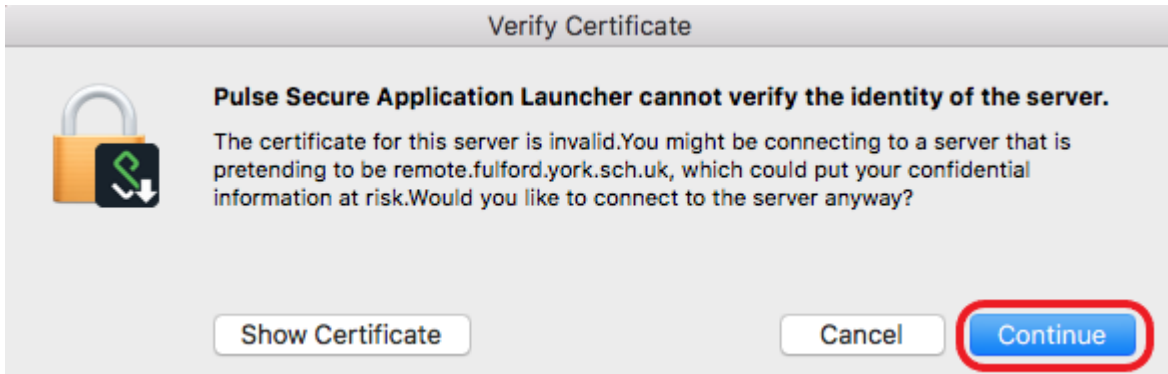
7. **Click Open Link**



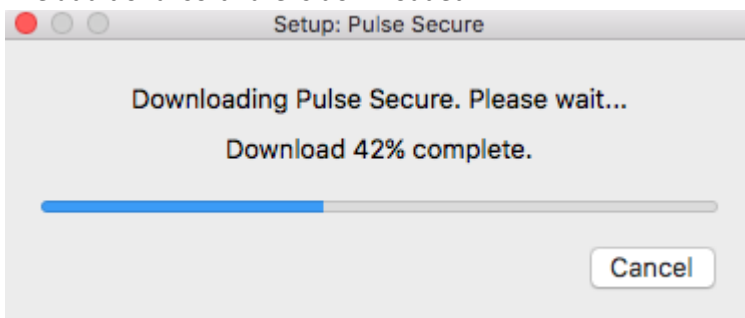
8. Now you will be asked to download additional software, **click Yes or Always**



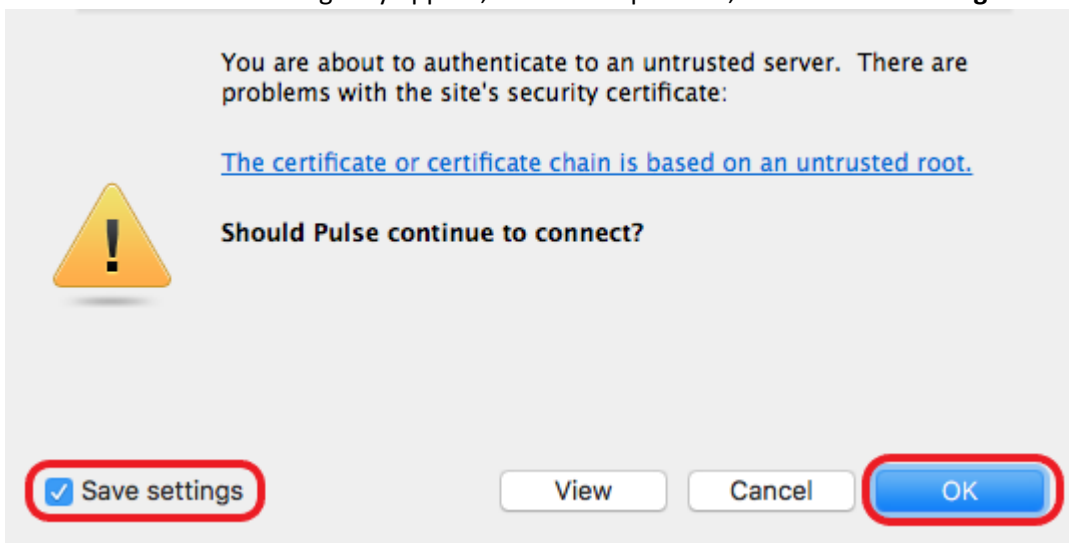
9. A certificate warning may appear, it is safe to proceed, **click Continue**



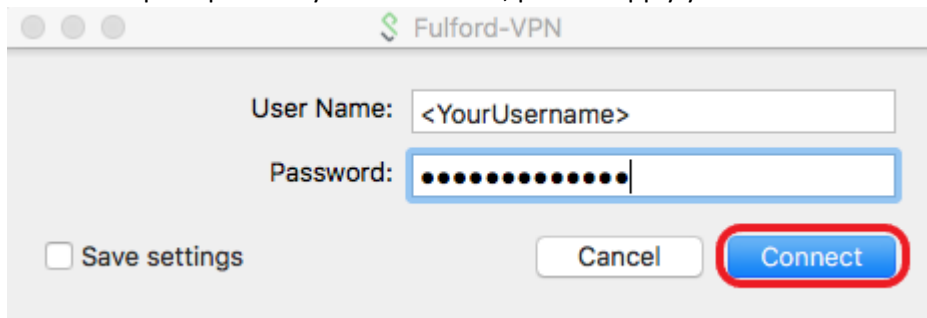
10. The additional software is downloaded



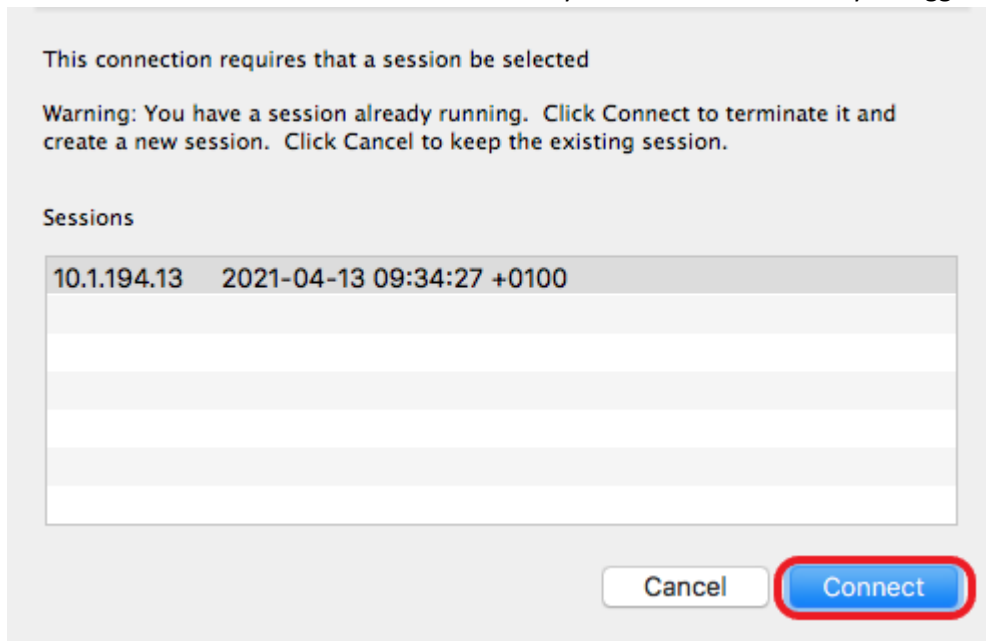
11. Another certificate warning may appear, it is safe to proceed, **tick the Save settings box and click OK**



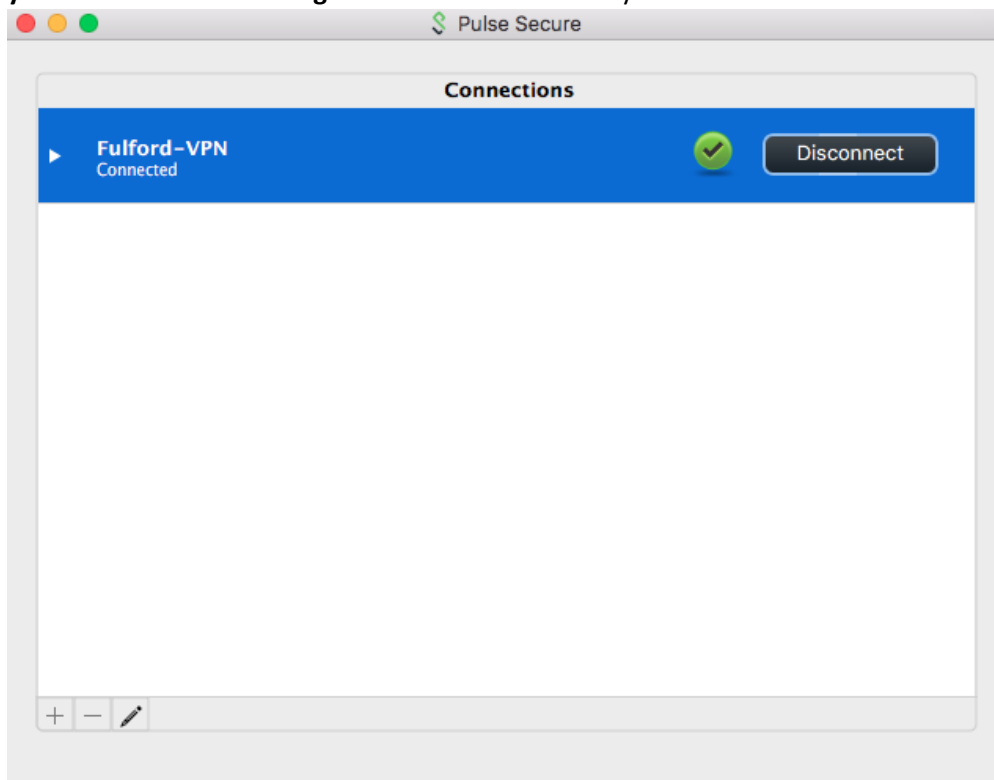
12. You will be prompted for your credentials, please supply your school username and password. **Click Connect**



13. **Click Connect** on the next screen to terminate your web session which you logged into earlier



14. A VPN connection from your Mac to the school network is now active, **you must disconnect from this when you have finished working** as all of the traffic from your Mac will be redirected through the school network



# Remote Desktop

Mac OS doesn't have a built in RDP client, it needs to be installed manually. To install it [click here](#) to view the app in the Mac App Store, or search for Microsoft Remote Desktop in the App Store app on your Mac.



## Microsoft Remote Desktop 4+

Use Microsoft Remote Desktop for Mac to connect to a remote PC or virtual apps and desktops made available by your admin. With Microsoft Remote Desktop, you can be productive no matter where you are.

GET STARTED...

...More

### What's New in Version 10.5.2

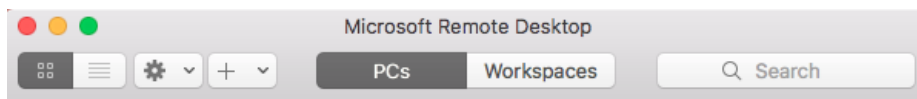
It's time for another update. In this release we've refreshed the application icon and made the following changes:

...

...More

Update

1. **Install Microsoft Remote Desktop** from the Mac App Store
2. Once installed, open it from the programs menu
3. **Click Add PC**



Add your first PC connection to get started.

Add PC



4. On the screen which appears, **add hv-rdssvr-01.fulfordschool.internal** into the **PC name field**. No further settings need to be changed. **Click Add**

**Add PC**

PC name:

User account:

**General** | Display | Devices & Audio | Folders

Friendly name:

Group:

Gateway:

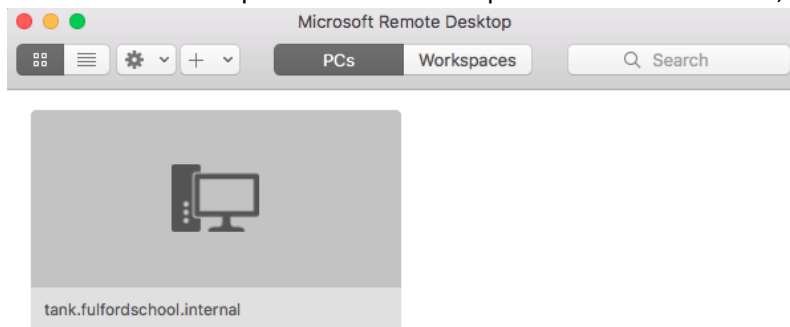
Bypass for local addresses

Reconnect if the connection is dropped

Connect to an admin session

Swap mouse buttons

5. The Remote Desktop Connection server profile has been created, **double click to connect**



1 PC

6. **Enter your username and password**, the username must be in the format fulfordschool\For example, fulfordschool\SmithJ

**Enter Your User Account**

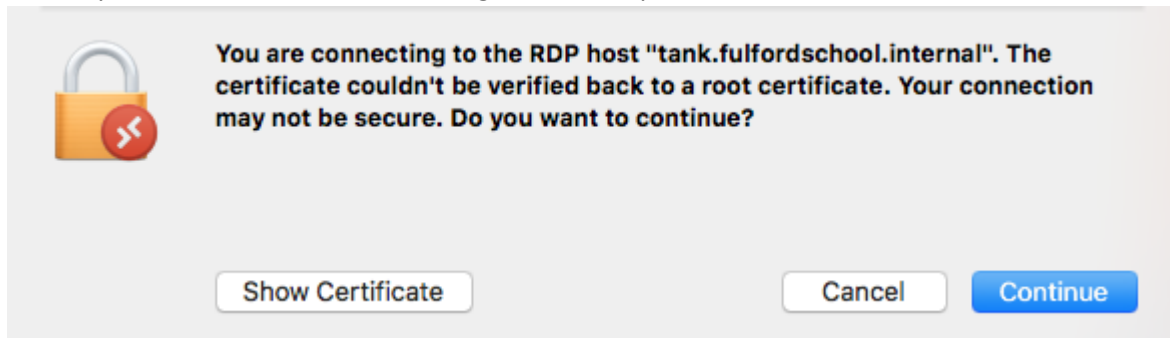
This user account will be used to connect to tank.fulfordschool.internal (remote PC).

Username:

Password:

Show password

7. You may encounter a certificate warning, it is safe to proceed, **click Continue**



You will now be logged onto the remote access server where you can access Outlook, SIMS, network drives etc.