# Pulse Secure VPN for Mac OS

### **Connect**

To connect to the school network via VPN, follow the below instructions:

This assumes that the Pulse Secure client is already installed. If it is not installed then you can follow the instructions on the next page.

1. From the menu, click the Pulse Secure icon and select Open Pulse Secure



2. The Fulford-VPN profile is displayed, click Connect

	S Puise	e Secure	
	Conne	ections	
Fulford-VPN			Connect
Disconnected – manual	override		
+ - /			

3. A credentials prompt appears, enter your school username and password and click Connect

••••	Fulford-VPN
User Name:	<yourusername></yourusername>
Password:	•••••
Save settings	Cancel Connect

### Installing the Client

- 1. Browse to <u>https://remote.fulford.york.sch.uk</u> or follow the link from the Remote Access Information tab on the VLE. You may encounter a certificate warning, it is safe to proceed
- 2. Sign-in with your school credentials, then on the welcome screen, click Start

S Pulse Secure		Logged-in as: louis	for Home	Preferences	O Help	Sign Out
Welcome to the Pulse Connect Secure, fulfordschool\louis.         Client Application Sessions         Image: Secure session because of the security         Note that launching Pulse Secure will terminate your browser session because of the security	HTML5 Access Sessions RDP Server HTML Access to Internal RDP server	1				
policy specified by your administrator.						

3. On the next screen, click Download

Searching for the application launcher...



If you know that the application launcher is not installed, skip the wait and download now



If you do not want to proceed, please click here to go back.

#### 4. Download the installer and run through the setup

0 0	Install Pulse Secure Application Launcher
	Welcome to the Pulse Secure Application Launcher Installer
Introduction	Welcome to the Pulse Secure Application Launcher for Mac installer. You will be guided through the steps necessary to
<ul> <li>Destination Select</li> </ul>	install this software.
Installation Type	
Installation	
Summary	
8	
Pulse Secure	Go Back Continue

5. Once the setup has finished, return to the web browser and click the 'HERE' link

After the application launcher has completed downloading, follow these installation steps.

	0.0.0	Install Pulse Secure Application Launcher Welcome to the Pulse Secure Application Launcher Installer
Click	e Introduction e Destination Select e Installation Type e Installation e Summary	Welcome to the Truits Second Application Launcher for Mac installer. You all Be guided through the steps necessary to install this software.
PulseSecureAppLaundmg	Pulse Secure	Co Tack Continue
Contraction of the local division of the loc	Salara in	Click "Continue"

Once you have completed the above steps, click HERE to continue with the Pulse Secure launch. We recommend selecting "remember" and "always" during the installation process.

Once the Pulse Secure application is installed and started it will appear in your system tray.



#### 6. Click Choose Application



#### 7. Click Open Link



8. Now you will be asked to download additional software, click Yes or Always

S.	Pulse Secure Application Launcher Do you want to allow Pulse Secure to contact the server and/or download, install, execute software from the server?			
Server Name : remote.fulford.york.sch.uk Product Name : Pulse Secure				
	No Yes Always			

9. A certificate warning may appear, it is safe to proceed, click Continue



11. Another certificate warning may appear, it is safe to proceed, tick the Save settings box and click OK

Cancel



12. You will be prompted for your credentials, please supply your school username and password. Click Connect

	Fulford-VPN
User Name:	<yourusername></yourusername>
Password:	•••••
Save settings	Cancel Connect

13. Click Connect on the next screen to terminate your web session which you logged into earlier

This connection requires that a session be selected				
Warning: You have a session already running. Click Connect to terminate it and create a new session. Click Cancel to keep the existing session.				
Sessions				
10.1.194.13	2021-04-13 09:34:27 +0100			
	Cancel			

14. A VPN connection from your Mac to the school network is now active, **you must disconnect from this when you have finished working** as all of the traffic from your Mac will be redirected through the school network

Connections				
Fulford-VPN Connected			Disconnect	
/				

S Pulse Secure

## Remote Desktop

Mac OS doesn't have a built in RDP client, it needs to be installed manually. To install it <u>click here</u> to view the app in the Mac App Store, or search for Microsoft Remote Desktop in the App Store app on your Mac.



- 1. Install Microsoft Remote Desktop from the Mac App Store
- 2. Once installed, open it from the programs menu
- 3. Click Add PC



4. On the screen which appears, **add hv-rdssvr-01.fulfordschool.internal into the PC name field.** No further settings need to be changed. **Click Add** 

	110 103501	01.fulfordschool.intei	mal		
User account:	Ask when	Ask when required			
General	Display	Devices & Audio	Folders		
riendly name:	Optional				
Group:	Saved PC	S	2		
Gateway:	No gateway				
	✓ Bypass for local addresses				
	Reconn	ect if the connectior	is dropped		
	Connec Swap m	t to an admin sessio louse buttons	n		

5. The Remote Desktop Connection server profile has been created, double click to connect



1 PC

6. **Enter your username and password**, the username must be in the format fulfordschool\<username> For example, fulfordschool\SmithJ

Enter Your User Ac	count
This user account w tank.fulfordschool.in	vill be used to connect to nternal (remote PC).
Username:	fulfordschool\ <yourusername></yourusername>
Password:	••••••
	Show password
	Cancel Continue

7. You may encounter a certificate warning, it is safe to proceed, click Continue

<b>S</b>	You are connecting to the RDP host "tar certificate couldn't be verified back to a may not be secure. Do you want to cont Show Certificate	nk.fulfordschool.intern n root certificate. Your inue? Cancel	al". The connection Continue

You will now be logged onto the remote access server where you can access Outlook, SIMS, network drives etc.