Ivanti VPN (formerly PulseSecure) installation guide.

In a web browser go to <u>https://remote.fulford.york.sch.uk</u> and accept the certificate warning to continue to the page.

← → C	Not secure remote.fulford.yor	c.sch.uk/dana-na/auth/url_default/welcome.cgi	☆	θ	:
S Pulse Secure					
Welcome Pulse	to Connect Secure	ease sign in to begin your secure session.			
	Sign In				

Sign in to the VPN portal with your domain credentials and either click start on the client to install it or the RDP Server bookmark to open up a clientless session.



To install the client download the application launcher and click open Pulse secure application launcher.



Once downloaded locate the file and run it.

Once installed go back to the browser and click the HERE button to install the client



Once the application launcher is installed you will be prompted to open it, click on Open Pulse Secure Application Launcher.



Multiple popup boxes will appear asking if you want to allow the application to make changes to your device. Click yes to all of them.



Once the application is installed it will prompt you will the following: Please check the save settings box and click connect



After logging in you will see that you have an active session established from when you initially logged in through the browser. Click on connect

S Pu	lse Secure
Connec	t to: Pulse-Client
?	Make the following selection to complete the connection.
	Warning: You have a session already running. Click Connect to terminate it and create a new session. Click Cancel to keep the existing session.
	167.98.69.162 2021-04-07 09:10:54 GMT Stand
	< >>
	Connect Cancel

In the Icon tray the pulse client will show connected.



To log back into the client right click the Pulse Secure icon and click connect, put in your domain username and password and click connect.

	File Help
	Connections + / ×
	SA (remote.fulford.york.sc
2P	ulse Secure
onn	act to: SA (romoto fulford work ach uk)
onne	ect to: SA (remote.fulford.york.sch.uk)
Conne	ect to: SA (remote.fulford.york.sch.uk) UserName:
Conne	ect to: SA (remote.fulford.york.sch.uk) User Name: testaccount
onne	ect to: SA (remote.fulford.york.sch.uk) UserName: testaccount
Conne	ect to: SA (remote.fulford.york.sch.uk) User Name: testaccount Password:
Conne	ect to: SA (remote.fulford.york.sch.uk) User Name: testaccount Password:
Conne	ect to: SA (remote.fulford.york.sch.uk) User Name: testaccount Password: Save settings

Remote Desktop

To connect to a remote access session where you have access to a desktop like when using a PC in school, you need to use Remote Desktop.

- 1. Connect to the school network using PulseSecure
- 2. **Open Remote Desktop Connection**, it can be opened by typing its name into the Start Menu:

All Apps Documents Web More	-	卒 …		
Best match				
Remote Desktop Connection				
Settings		Remote Desktop Connection		
✓ Remote Desktop settings	>	App		
II Remote Desktop sleep settings	>			
🖁 Remote Desktop Developer Settings	>	📑 Open		
Remote Desktop hibernation settings	>	\sim		
✓ Advanced Remote Desktop settings	>			
Require Network Level Authentication for Remote Desktop	>			
Allow remote connections to this computer	>			
Search the web				
✓ remote - See web results	>			
,∕⊂ remote				

3. A Remote Desktop Connection window appears, in the Computer field enter the following and **click Connect**:

Computer: hv-rdssvr-01.fulfordschool.internal



4. You will be asked for your credentials, your username must be preceded with fulfordschool

Windows Security	×
Enter your credentials	
These credentials will be used to	connect to hv-rdssvr-01.
<yourusername></yourusername>	
•••••	
fulfordschool\ <yourusername></yourusername>	
Remember me	
More choices	
ОК	Cancel

5. You may be presented with a security warning like the image below, click Don't ask me again and click Yes.

•	Remote Desktop Connection	×
	The identity of the remote computer cannot be veri you want to connect anyway?	fied. Do
The rea	note computer could not be authenticated due to problems wit y certificate. It may be unsafe to proceed.	h its
Certif	icate name	
Ģ	Name in the certificate from the remote computer: Tank fulfordschool.internal	
Certif	icate errors	
The com	following errors were encountered while validating the remote puter's certificate:	
Δ	The certificate is not from a trusted certifying authority.	
Do you	want to connect despite these certificate errors?	
Dor	nt ask me again for connections to this computer	
View	v certificate Yes	No
		1042

A full screen remote desktop session starts, from here you can complete most tasks that you could if you were in school.

Once you are finished, please log off the session by clicking **Start** and **Log off**, disconnecting from a session without logging off will leave the session in an inactive state. PLEASE NOTE, inactive sessions will automatically be logged off after 24 hours, any unsaved work WILL BE LOST.